

Elections Complaints

The Students' Union has great experience at running elections and is confident that its processes and guidance is effective in assisting all candidates and associated campaigners to be able to participate in a fair and appropriate manner. There are, however, occasions where candidates, their supporters or individual students feel it appropriate to raise a complaint about the conduct of candidates or the management of the elections process.

The SU Election Complaint procedure must be followed by students or candidates submitting an election-related complaint during a formal University of Gloucestershire Students' Union election.

Complaints are most effective when made by the person directly affected. First-hand accounts carry more evidential weight than complaints submitted on behalf of someone else, so wherever possible you are encouraged to submit your own complaint rather than having a third party do so.

How to File a Complaint:

1. Complete the SU Election Complaint Form in full and provide evidence (screenshots, photos, witness statements).
2. Submit via email to the Deputy Returning Officer by 20th March, 1:00 PM. Complaints are investigated, and outcomes are made public.
 - No anonymous complaints – Your name must be included
 - Frivolous or false complaints will not be considered

Please ensure only one complaint per submission: if you wish to complain about multiple distinct issues, please submit separate complaints. This will ensure that each complaint can be handled on its own merits: complaints may be rejected if they are too broad.

Complaints are handled by our Deputy Returning Officer Monday – Friday 9am - 5pm. If you do submit a complaint outside this period, the investigation will not begin until office hours resume.

Please note that all election complaints must be submitted as soon as possible with the latest complaint accepted before 1pm Friday 20 March 2026.

There are no elections active for complaints currently. Complaints can only be made using the SU Elections Complaint Form after Candidates Announcement on March 13th at 9am and before the complaints deadline of 1pm 20th March.

If you need to make a complaint during nominations or prior to announcement of candidates, please [contact the Deputy Returning Officer](#).