

Theme 2 - **We will have a positive impact on your academic experience**

Objective

Action in 2017-18

We will ensure the student voice is heard at course and subject rep level

1. We will run the subject and course representative schemes
2. We will deliver speak week
3. We will write a termly student matters report.

Improve the quality of the feedback we get

1. We will build, develop and launch an online feedback tool

Ensure our part time and full time officers are supported and empowered

1. We will work with YFP to develop a Full time officer development plan
2. We will create a Part time officer guidebook including expectations and where to find help
3. We will embed part time officers in to the strategy by having the officers chair a committee that reviews each theme
4. We will run leadership and campaign training for PTOs
5. We will run a mentoring programme for PTOs

Make positive change happen, based on student feedback

1. We will run academic campaign to promote student achievement
2. Officers will run a campaign to gather student feedback
3. We will develop a method to constructively analyse and report feedback to the University